



Visiting the doctor at Nexus GP Superclinic Wallan



GP Superclinic Wallan
7-11 High Street, Wallan

Updated August 2024 V1



Guidelines

This story is about visiting the doctor at the Nexus GP Superclinic Wallan site and is for everyone.

It can help people who may live with autism spectrum disorder, difficulty with language, social skills, or learning.

Please read this before you go to the doctor.

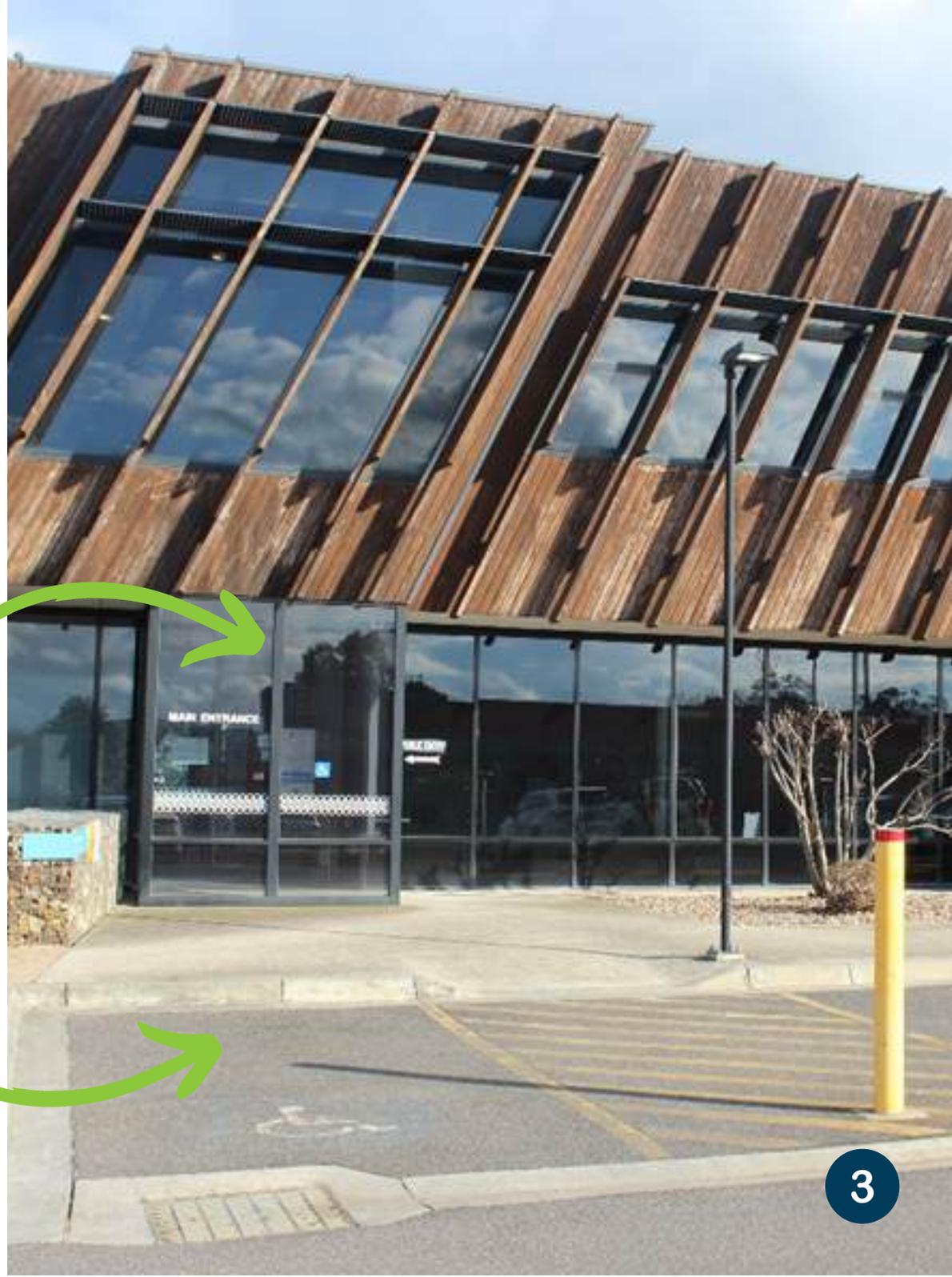


Entering the building...

I will arrive at the building.

An accessible entrance is facing the car park and Aldi.

There are accessible parking spots available here.



Once I'm inside....

When I go in, I will see signs that show where the doctor's office is on Level 1.



N nexus
Primary Health

GP superclinic

Level 1



Main Reception
GP & other Services
Via Stairs or Lift

Ground Floor



Pathology
Exercise Physiology Gym
Children's Services
Meeting Rooms
Audiology

WORKPLACE AND GROUNDS ARE SMOKE-FREE 

Other Services Include:

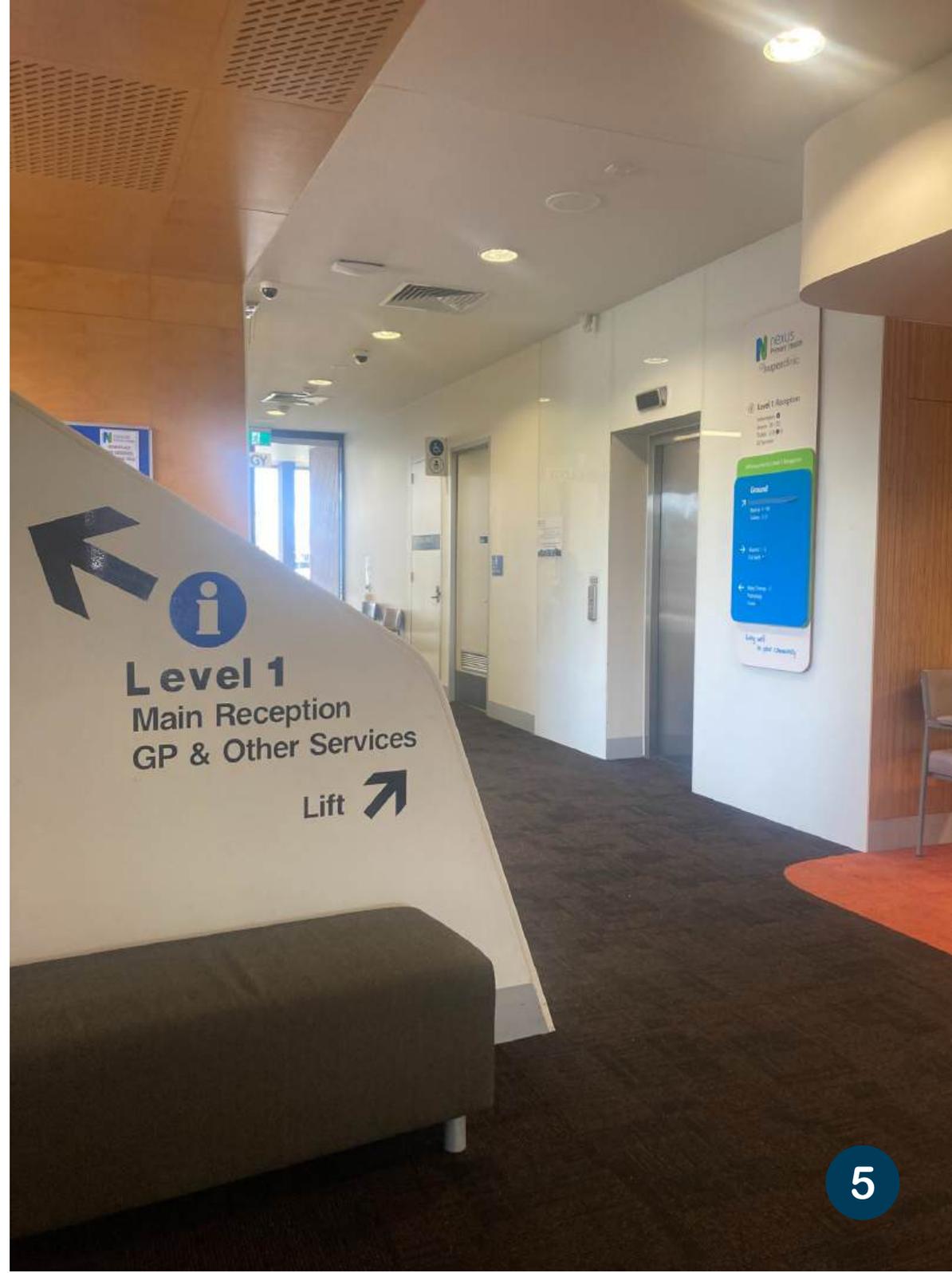
Austin

HEALTH | Pathology

Ph. 5783 0078

Once I'm inside, Ground Floor...

I can go to Level 1 by using the stairs on the left or the elevator to the right.



Once I'm inside, Level 1, Reception...

On level 1, I will go to the main reception desk and tell the staff member my name and that I am here to see my doctor.

The reception team might ask me some questions, such as:

- Can I see your Medicare card?
- What is your phone number?
- What is your home address or date of birth?



Once I'm inside, Level 1, waiting area...

The staff member will tell me if I need to sit at the right or left waiting area.

A list of our current doctors can be found online. Click [HERE](#) to access.



While I am waiting...

I will wait in the waiting area until the doctor calls my name.

It might be busy and noisy.

I can choose to do an activity.

I can choose to wear my headphones.

I can choose to do something that makes me feel comfortable.



When my name gets called...

When the doctor calls my name, I will follow them to their room.



After my appointment...

After I finish seeing the doctor, I will go back to the main reception desk.

I will pay for my appointment.

If I need another appointment, I can ask the receptionist to help me.



Toilets...

There are accessible toilets downstairs near the lift.

There are toilets upstairs on level 1 in the left waiting room area.

A staff member can show me where they are.



LEVEL 1, LEFT WAITING AREA





nexus
Primary Health
living well in your community



1300 77 33 52



nexusprimaryhealth.org.au



7-11 High St, Wallan
.....

22 Emily St, Seymour
.....

7 Dairy Lane, Broadford
(formerly known as 72 Ferguson St)
.....

19 Whittlesea-Kinglake Rd, Kinglake

