



nexus
Primary Health
living well in your community

**Annual Report
2023 - 2024**

About the Artworks

The meaning behind the name Nexus and our logo:



The definition of Nexus is a connection or series of connections linking two or more things, with a central focus point.

This connection is depicted in our logo with the blue representing medical and the green representing nature and our environment.

Aboriginal Artworks



We would like to thank and acknowledge Aunty Jo Honeysett, Taungurung Elder, for the Aboriginal artworks created for Nexus Primary Health used in their entirety or parts thereof throughout this report.

Snake Egg Painting Meaning

This painting has three snakes, in the midst of two, are eggs that are both nurtured and protected to allow them to hatch and grow.

Turtle Painting Meaning

This painting depicts four turtles all coming together to eat and share each other's company. The river is abundant with food which is represented by the dots. The circles that surround the turtles are waterholes on country.

Acknowledgements:



We acknowledge the Traditional Custodians of this land on which we stand and pay our respect to the Elders, past, present and future, for they hold the memories, the traditions and the culture of all Aboriginal and Torres Strait Islander peoples.



We respect, honour and celebrate the diverse community in our region and aim to be a trailblazer in providing inclusive and accessible services, and organisational culture for our community, staff and volunteers.

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Message from the **BOARD CHAIR & CHIEF EXECUTIVE**

The Board of Directors is pleased to present the annual report for Nexus Primary Health for the 2023-2024 financial year. This year has been marked by significant achievements and challenges, and we are proud of the progress made in various areas of our operations. The Board of Directors extends its deep gratitude to the dedicated staff, volunteers, and partners who have contributed to our success this year.

We would also like to acknowledge the commitment and leadership of our previous CEO, Amanda Mullins who was at the helm through one of the most difficult community and health sector eras ever – the global pandemic. Amanda decided to depart Nexus Primary Health in September 2024 and the Board of Nexus wish her well in her future endeavours.

Our 2023/24 Report highlights the breadth of activities delivered by our committed teams during the year and celebrates our achievements as we strive to live out our mission to provide a comprehensive range of services to support you to live well in your community.

This reporting period has placed heavy demands on Nexus with funding challenges requiring us to be agile and realistic about the challenges presented by the struggling broader healthcare environment post COVID, the stresses of attracting staff to rural regions, the increasing need for certain services in critical need such as domestic violence which outstripped our resources and impacted on our financial capacity to do all we hoped to achieve.

Despite these challenges we have continued to deliver services across Mitchell, Murrindindi and Strathbogie Shires to those who require our services, both in clinics and via outreach care.

Community Engagement

We successfully launched new community engagement programs including the Community Advisory Committee aimed at enhancing and measuring community impact through feedback directly from community members. Through several strengthened partnerships with local organisations and stakeholders, we are able to provide more integrated and holistic care for our clients across the three shires.

Infrastructure Development

The recent completion of a refurbishment of the Nexus Health Centre in Kinglake has increased our capacity to serve more clients in the surrounding areas. Upgrades to our telephony system has improved the client journey by directing calls to specific service areas, enabling us to respond appropriately.

Challenges and Responses

In addition to the health and community sector facing serious budgetary challenges, the rising cost of living has posed significant challenges, particularly for our clients and staff. Increased expenses have impacted the affordability of healthcare and the overall well-being of our community. In response, we have implemented several measures to support those affected, including financial counselling programs and partnerships with local organisations to provide essential resources wherever possible.

Addressing workforce shortages has been a priority, our workforce strategy has focused on the implementation of our refreshed Employee Value Proposition to help attract and retain skilled professionals. Our staff recognition and rewards program were implemented in late 2023, ensuring that we are continuously recognising the dedication of our staff and celebrating their achievements.

Looking ahead, Nexus Primary Health is committed to further sustaining and expanding our services and enhancing the quality of care. We will continue to invest in innovative solutions and partnerships to meet the evolving needs of our community.

Our focus will remain on delivering person-centred care, improving health outcomes, and fostering a supportive work environment for our staff. Nexus began 45 years ago in Broadford - started by the community for the community. We remain committed to always having our community at the heart of what we do.

John Daly,
Board Chair

Daniel Ciccossillo,
Chief Executive

we value CARE



We stand **COURAGEOUSLY** with you as your local community health provider with an understanding of our evolving community needs.



We **ACT with integrity**. You will be listened to. We will partner with you to achieve your health and wellbeing goals with honesty and kindness.



RESPECT. You will be welcomed and respected. We will ask you what you need to be safe at Nexus.



Your **EXPERIENCE**, achievements and challenges will inform how we work together. **We will partner with you**, and other service providers to ensure you receive the best possible, locally based care.

Full Strategic Plan can be view at:
www.nexusprimaryhealth.org.au/about/vision

Our Board



John Daly
Board Chair



Julie Fleming
Board Member



Nicole Maxwell
Board Member



Michael Wright
Board Member



Tony Triado
Board Member

OUR YEAR IN REVIEW

1 July 2023 - 30 June 2024



Appointments

44,715

Appointments to our community (not including GP Appointments).

Some of the services that were included in total appointments:

- **Allied Health** - More than 14,745 appointments including 3,397 children's appointments.
- **Nursing (District and Community)** - 6,356 appointments.
- **Community Services** - 15,803 appointments including counselling, family services, alcohol and other drug support, financial counselling and therapeutic interventions.

57,102

GP Appointments to our community.

Our GP Services were available in Kinglake, Broadford and Wallan, with:



3,127 appointments in our **Kinglake** community



45,372 appointments in the **Broadford and Wallan** (Mitchell Shire).

2,300

New clients (not including GP clients).



Our Nexus Team

235 employees which includes 70 full time, 134 part time and 8 casual team members.



OUR QUALITY REPORT

CONTINUOUS QUALITY IMPROVMENTS

During 2023-2024 there were significant quality improvements made, demonstrating our dedication to enhancing communication, recognising staff achievements, engaging with the community, and maintaining high standards of quality and service.



ISO 9001:2015 Certification - successfully maintained our ISO 9001:2015 Certification through routine external audits of our Quality Management System. This certification underscores our commitment to quality and continuous improvement.



Partnerships with Regional Health Organisations - partnered with the Alliance of Regional and Rural Community Health Organisations (ARRCH) across regional Victoria. Participation in regular CEO meetings and communities of practice has facilitated information sharing in key areas such as HR, Allied Health, Quality, and Compliance.



Strengthened Internal Audit Framework - strengthened our internal audit framework to ensure rigorous oversight and continuous improvement of our processes.



Streamlined Client Journey - Reviewed and streamlined our internal processes to optimise the client journey, ensuring the best possible outcomes and reducing waitlist times.



NDIS Recertification Audit - successfully completed the NDIS recertification audit, reaffirming our commitment to providing high-quality services to our NDIS clients.



Community Engagement Coordinator - employed a Community Engagement Coordinator to develop initiatives that enhance the connection between Nexus Primary Health and our community. This role has been pivotal in fostering stronger community ties and engagement.



Community Advisory Committee - a Community Advisory Committee was formed to review internal governance and assess our community impact. This committee ensures that our services align with community needs and expectations.



Enhanced Internal Communications - introduced a weekly newsletter to improve communication across all staff levels. This initiative has ensured that everyone is kept up-to-date with important updates, organisational changes, and upcoming events, fostering a more informed and connected workforce.

Staff Recognition and Awards

We reintroduced the recognition of staff tenure at our end-of-year celebration, honouring employees for their long-term commitment with awards for 5, 10, 15, and 20+ years of service. Additionally, we introduced several new awards to celebrate outstanding achievements:

- Employee of the Year
- Leadership Awards
- Peter Okalyi Values Award
- Corporate Excellence Award
- Excellence Award
- People Award

These awards highlight individual achievements and reinforce our commitment to recognising and rewarding excellence within our organisation.



ENGAGING WITH OUR COMMUNITY

Inclusive Sports & Disability Action Plan (DAP)

The Disability Action Plan was launched in April 2024. It aims to help us work towards creating an accessible, inclusive, and equitable organisation. This involves breaking down barriers and empowering individuals of all abilities to achieve their desired quality of life. With the collective support of our staff and community, we are hopeful that this plan will achieve its goals by 2026.

In line with DAP Action 2, which focuses on access to goods and services for individuals with disabilities, the Inclusive Sports Committee (ISC) was established to improve access to local inclusive sports options. The ISC has organised six Come and Try sports sessions, including a celebration for International Day for People with a Disability (IDPWD), an information session for sports clubs, and has supported 10 settings and clubs to increase inclusivity.

Additionally, the ISC has established an All-Abilities Basketball Team, which has 15 regular team members attending weekly training sessions.

“

The training has been good it has improved my basketball skills improved my general fitness by running around the court and making new teammates.



The things I like about basketball training is: meeting new people, learning new skills and fitness

”

Community Gardens

The Healthy Kids Mitchell Community Garden Network aims to connect local community gardens to encourage resource and knowledge sharing, collaboration, and support. This project also aims to establish new community gardens that will grow fresh produce, ultimately addressing food insecurity and contributing to increased access to local fresh fruits and vegetables.

The Community Garden Network includes a garden that was developed at The Centre of Continuous Education in Seymour, established to provide fresh produce to the community and to supply the monthly Seymour Community Food Share events.



The Seymour Food Relief held 12 food share events with 1,346 people attending and 9,536kg of food relief items shared with the community.

“

It was a privilege to participate in the opening of the Seymour Foodshare Community Garden, a place that will be of great benefit to so many in our region.

The garden will be nurturing for the local community, providing a welcoming space, free of judgement, that will teach the value of healthy & nutritious food.

**Annabelle Cleeland MP
Member for Euroa**



”

Community Advisory Committee

As we reflect on the past year's achievements, we are excited to highlight the establishment of our Community Advisory Committee (CAC) in 2024. The CAC, aligned with our values of CARE, plays a vital role in our strategic plan by fostering meaningful connections with the community. With members from Mitchell, Murrindindi, and Strathbogie LGAs, the CAC provides diverse insights, ensuring community perspectives are considered in decision-making.

The ongoing recruitment for the CAC allows for continuous growth and inclusivity. The committee serves as a key advocate for the community, representing their views to the Nexus Board. By investing in our volunteers and fostering partnerships, the CAC supports our commitment to delivering excellent, equitable, and accessible services.

The CAC's work aligns with our strategic objectives and mission to enhance healthcare for all. We are proud to provide a culturally safe platform for community feedback and decision-making, ensuring that client voices are integrated into all levels of our operations, planning, and policy development.



Volunteers

We held a Volunteer afternoon tea in May for National Volunteer Week. We extend our deepest gratitude to our dedicated volunteers who assist countless community members and deliver thousands of meals across the Mitchell, Murrindindi, and Strathbogie Shires. Their unwavering commitment and selflessness make a significant difference in our community.

At Nexus Primary Health, our dedicated volunteers play a crucial role in extending our reach and impact within the community through the Australian Community Visitors Scheme (ACVVS) portfolio. Their efforts help build meaningful connections with socially isolated community members, offering companionship and support. These volunteers are a vital part of our mission, enhancing community engagement and fostering relationships that improve the well-being of individuals. By bridging gaps and creating lasting connections, they help ensure that all members of our community feel valued and supported.

“

I feel so privileged to have my meals delivered to my door. Thank you to the volunteers for their support.



The volunteers are my knights in shining armour... thank you.

”

OUR PARTNERSHIPS

Our steadfast commitment to partnerships is a central pillar of our strategic plan. In the second year of the plan's implementation, we have successfully fulfilled all six actions outlined. Moving forward, we will continue to leverage these partnerships to drive continuous improvement in healthcare delivery. By embedding client voice into every level of Nexus Primary Health, we aim to ensure that our services remain responsive to the community's evolving needs.

Northern Health Memorandum of Understanding (MOU)

Northern Health and Nexus Primary Health have signed a MOU to partner together and strengthen their commitment to addressing health and wellbeing challenges in Mitchell Shire.

The agreement was signed by both Amanda Mullins, Chief Executive, Nexus Primary Health and Siva Sivarajah, Chief Executive, Northern Health, on Monday, 27 November 2023.

Both organisations welcomed the MOU and committed to creating positive health outcomes for the residents of the northern catchment of Melbourne and southern Mitchell Shire. This collaboration emphasises their dedication to providing health services that resonate with the diverse needs of the local community. This MOU outlines a collaborative framework to enhance health and wellbeing outcomes for residents, ensuring improved access to services in the Mitchell Shire.



Northern Health Paediatric Clinic (NHPC): A Growing Partnership to Enhance Community Health Outcomes

Since March 2024, the Northern Health Paediatric Clinic (NHPC) has made significant progress in providing essential paediatric services to the community, aligning with Nexus Primary Health's goals of addressing service gaps. Initially launched with one paediatrician at the Wallan Nexus site, the clinic quickly expanded, adding a second paediatrician and achieving 166.67% growth.

To date, 133 patients have been seen in 2024, including 77 new cases, with 218 referrals processed from internal and external sources, reflecting strong engagement across healthcare providers. Parents have expressed overwhelming gratitude for the ease of access, with many moved by the free consultations. Nexus GP admin and the CAH team have also praised the case conferencing model, which is enhancing integrated care.

This partnership is just the start. NHPC and Nexus Primary Health look forward to further growth and collaboration, which will drive even greater community outcomes.

Sexual & Reproductive Health Hub

In alignment with our strategic plan to address service gaps, the Sexual and Reproductive Health (SRH) Hub launched in early 2024, offering vital services such as contraception, abortion, STI screening, sexual health support, and cervical screening. With two trained clinicians, Dr. Lavanya (GP, Wallan) and Natalie (Nurse Practitioner, Seymour), the hub provides local access to Medical Termination of Pregnancy (MTOP) and other essential care.

Patient feedback has been highly positive, with many appreciating the ability to access services locally. Moving forward, Nexus will partner with the Goulburn Valley Public Health Unit (GVPHU) to further enhance staff skills, improve client outcomes, and ensure a sustainable model. This initiative reflects our ongoing commitment to meeting community needs with high-quality, accessible healthcare.



Pictured: Nurse Practitioner Natalie, based at OurPlace, Seymour

“ OurPlace Seymour

Our Place Seymour warmly acknowledges the positive impact of our partnership with Nexus on the lives of children and families in Seymour. Our Place facilitates partnerships with a range of service providers to overcome barriers for families and make schools the central place for learning and other opportunities.

We work in a collaborative partnership with Seymour College, Kids First Australia, Mitchell Shire Council, the Department of Education, Department of Families Fairness and Housing, Nexus Primary Health and other local services. Together we provide wraparound services for students and families from the Family and Children's Centre located on the Seymour college grounds, including Maternal and Child Health nurses, immunisation clinics and ante natal services.

We were delighted to welcome Nexus Primary Health to the partnership in January 2022 with the establishment of speech and occupational therapy services on site. Nexus' involvement has continued to grow, including providing a Nurse Practitioner. Their presence on site has meant that more children have been able to receive earlier diagnosis and support as well as improved coordination of care with other providers. Nexus has reported that their rate of attendance at appointments has significantly increased as a result of the Hub model.

Admittedly we have reached a point where the demand for services exceeds the number of Allied Health professionals Nexus is able to provide. We are committed to working with Nexus to advocate for the supports that the community needs.

Sean Cory, Chief Executive Officer

ourplace
education is the key to the door

”

OUR KINGLAKE COMMUNITY

REDEVELOPMENT OF KINGLAKE RANGES HEALTH CENTRE

Since 2008, Nexus has served the Kinglake community from facilities that were not ideal and had become too small for our expanding services. Recognising the need to grow our capacity to meet the community's needs, we applied for the Regional Health Infrastructure Fund in 2022-23 and were awarded \$1.25 million to refurbish our site at 19 Kinglake-Whittlesea Road, Kinglake.

This funding enabled us to:

- Reconfigure the reception and waiting areas to accommodate social distancing needs and enhance active patient monitoring.
- Optimize our space by increasing the number of fit-for-purpose consulting rooms from 4 to 6, with specialised rooms tailored to specific disciplines such as allied health, community wellbeing service and paediatrics.
- Redesign the nurse's treatment area to include a sterilisation zone, a minor procedure room, and additional storage.
- Install a generator to ensure uninterrupted service delivery and maintain appropriate vaccine storage during power outages.
- Implement solar panels to meet sustainability requirements.
- Upgrade and modernise our IT infrastructure to ensure reliable support for our clinicians and continuous service delivery.



In November 2023, Nexus transitioned to temporary accommodation to maintain service continuity during construction. Despite minor delays with structural plans and contractors, we successfully moved back into the renovated site in late June 2024.

The refurbishment has created a safer and more efficient workspace for our clinicians, doctors, and nurses, enabling us to provide better healthcare. We look forward to continuing to meet the health needs of the Kinglake community at this site for many years to come.

As the only GP provider in Kinglake, providing 3,127 GP appointments, we continue to play a critical role in addressing the healthcare needs of this underserved area, ensuring that residents have access to much-needed medical care. Our efforts are driven by a deep commitment to improving community health outcomes through responsive, patient-centred care.



“ A new Kinglake medical centre where residents are just a short trip from Medicare funded GP's and services like pathology collection, all under one roof, is brilliant for this community. With a pharmacy directly across the street, people can be proactive in managing their health, and not need to make a 1.5 hour round trip to Whittlesea or Diamond Creek.

Donovan, CAC and Community Member.

”

OUR COMMITMENT TO ICT

(INFORMATION AND COMMUNICATION TECHNOLOGY)

In our ever-evolving environment, Nexus is committed to staying ahead. Some of the ways we achieve this is by:



Keeping up with Technology

In our ever-evolving environment, Nexus is committed to staying ahead. We have refreshed our device fleet and upgraded all users to Windows 11, ensuring access to the latest features and security enhancements, further improving our operational efficiency.



Maximising Savings for Better Healthcare

By adopting Telstra's VTS (Victorian Telecommunication Services) pricing, Nexus now benefits from approximately 30% savings on telecommunications. These savings allow us to reinvest more into healthcare services within Mitchell Shire, ensuring better care for our community.



Nexus Telephony

Nexus manages an average of 8,000 calls monthly - up to 96,000 annually. To improve service, we've upgraded to Teams Telephony, which provides advanced reporting tools that help us continually enhance our phone services and better meet the community's needs.



Enhanced Communication

In response to staff feedback, we launched a new SharePoint intranet, designed to improve internal communication. The platform shares updates and relevant information, keeping our team informed and engaged.



Strengthening Data Security

This year, we invested in data security by transitioning to Veeam backups, achieving a level 3 maturity rating from the Department of Health. This upgrade ensures that patient data and vital information are well-protected in case of an incident.



Cybersecurity Focus

Cybersecurity remains a top priority. Nexus actively collaborates with the Health Sector Cybersecurity Working Groups to stay compliant with industry standards and regulations, ensuring that our systems are well-protected against cyber threats. This focus is critical in light of rising ransomware attacks globally, especially in the healthcare sector.

PROGRAM SPOTLIGHT

Animal-Assisted Therapy with Teddy the Therapy Dog

The Nexus Specialist Family Violence Team is excited to introduce Teddy, our four-year-old Spoodle, accredited as a Therapy Dog through K9 Support Services. Teddy, with his hypoallergenic coat, plays a crucial role in our therapeutic interventions, particularly for children who have experienced family violence trauma.

Animal-assisted therapy is gaining recognition for its positive impact across age groups. Teddy contributes by comforting children and adults, teaching empathy and kindness, and facilitating discussions about feelings and safety. He also participates in school recess activities, offering a friendly presence on the Buddy Bench for children in need of companionship.

Teddy's joyful nature also benefits our team, bringing positivity and reducing anxiety in high-stress situations. His calming presence enhances the therapeutic environment, making him an invaluable asset to both clients and staff.



Horses Assisting You (HAY) Program

Horses teach us about ourselves and help us to learn. While they don't know why you are in their paddock, they will always give non-judgemental, accurate, and immediate feedback on how behaviours affect them. Doing activities with them highlight strengths and areas to work on, such as, communication, being consistent and relationships.

HAY sessions help people to manage emotions, face fears and learn how our behaviours affect us and others.

The HAY program has been evaluated through patient-reported experience measures (PREMs) and patient-reported outcome measures (PROMs). One recent participant reported a quality of life rating of 3 out of 7 before the program, which improved to 6 out of 7 after an 8-week period.

Clients have noted significant personal growth, highlighting the development of new skills such as effective communication, establishing boundaries, and enhancing interpersonal relationships.



Feedback from participants includes:

"I have learned a lot about my actions and feelings."

"I've learned a lot about appearing confident and how to apply this to life."



"It was enlightening to see the differences in reactions to my moods."





Care Finder

The Care Finder program was established in response to the 2017 review into Aged Care, which highlighted the need for a face-to-face presence in the community to support those who require additional assistance accessing My Aged Care and the broader aged care system. Launched as part of the 2021-22 federal budget, the program is fully funded by the Commonwealth Government through My Aged Care and delivered by Primary Health Networks (PHNs) across Australia.

At Nexus, we have two dedicated Care Finders who provide essential support to clients within the Mitchell, Murrindindi, and Strathbogie Shires, all located within the Murray PHN boundary. Since its inception in January 2024, the program has supported 150 clients, offering them invaluable guidance and access to services.

Target Audience

The Care Finder program focuses on vulnerable older adults who require intensive support to navigate the aged care system and access local services. Eligibility criteria include:

- No carer or support person, or
- A carer or support person whom the individual does not feel comfortable or trust.

Additionally, the individual must be eligible for government-funded aged care (refer to the eligibility checker for more details). The program is particularly suited for those with one or more of the following challenges:

- Difficulty communicating due to language or literacy barriers.
- Struggles with understanding information or making decisions.
- Reluctance to engage with aged care services or government agencies.
- Unsafe living conditions if services are not received.



Case Example

A referral was received from Victoria Police, after a welfare check, regarding an 87-year-old woman living on 5 acres in regional Victoria with her often son who was often away for extended periods. The client, reliant on a walker and struggling with mobility issues, was found in unsanitary conditions at home. Due to her physical limitations and health conditions, including a history of cancer and functioning with one kidney, accessing appropriate care was challenging.

A Regional Assessment Service assessment was scheduled, but workers faced difficulties due to a broken entry ramp and loose farm animals around the property. Despite efforts to engage the client's family in building a safe ramp, no progress was made. The client declined a MEPAKS alarm but agreed to be added to the Vulnerable Persons Register. A referral was made to ACAS (Aged Care Assessment Service) for a Home Care Package (HCP) to address home modifications, repairs, and continence needs.

The client was approved for a Level 2 HCP after assessment. The Care Finder worker, along with the ACAS assessor, ensured the services were arranged with the chosen provider. Upon confirmation of adequate supports, the client transitioned to a High-Level Check-In. However, shortly after, it was discovered that the family had relocated the client to a relative's home in inner Melbourne.

FINANCIAL SUMMARY

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME 1 JULY 2023 - 30 JUNE 2024

	Note	2024 \$	2023 \$
Revenue and other income	4	22,967,938	22,683,848
Expenses			
Employee benefits expense		(17,566,417)	(17,210,706)
Depreciation and amortisation expense	5	(570,880)	(586,182)
Office expenses		(1,634,993)	(1,558,958)
Service Delivery Costs		(2,154,660)	(1,944,835)
Occupancy expenses		(548,345)	(496,245)
Other expenses		(520,329)	(749,860)
Finance costs	5	(65,692)	(27,685)
Total Expenses		<u>(23,061,316)</u>	<u>(22,574,471)</u>
Surplus/(deficit) for the year			
Other comprehensive income for the year		<u>(93,378)</u>	<u>109,377</u>
Total comprehensive income / (loss) for the year		<u><u>(93,378)</u></u>	<u><u>109,377</u></u>

The above statement of profit or loss and other comprehensive income should be read in conjunction with the accompanying notes. Full Financial Report can be found on our website - www.nexusprimaryhealth.org.au/about/governance

FINANCIAL SUMMARY

STATEMENT OF FINANCIAL POSITION 1 JULY 2023 - 30 JUNE 2024

	Note	2024 \$	2023 \$
Assets			
Current assets			
Cash and cash equivalents	6	1,626,202	2,203,440
Trade and other receivables	7	295,805	375,380
Other financial assets	8	208,980	199,000
Other assets	10	609,246	666,758
Total current assets		2,740,233	3,444,578
Non-current assets			
Property, plant and equipment	11	12,946,970	12,077,364
Right-of-use assets	12	-	86,698
Capital works in progress	9	626,741	774,276
Intangibles	13	163,399	173,539
Total non-current assets		13,737,110	13,111,877
Total assets		16,477,343	16,556,455
Liabilities			
Current liabilities			
Trade and other payables	14	2,175,927	1,476,687
Contract liabilities	15	282,023	847,353
Lease liabilities	16	65,185	130,003
Employee benefits	17	2,060,807	2,031,142
Provisions	18	112,563	109,240
Total current liabilities		4,696,505	4,594,425
Non-current liabilities			
Lease liabilities	16	545,272	610,458
Employee benefits	17	219,547	242,175
Total non-current liabilities		764,819	852,633
Total liabilities		5,461,324	5,447,058
Net assets		11,016,019	11,109,397
Equity			
Retained earnings		11,016,019	11,109,397
Total equity		11,016,019	11,109,397

The above statement of profit or loss and other comprehensive income should be read in conjunction with the accompanying notes. Full Financial Report can be found on our website - www.nexusprimaryhealth.org.au/about/governance

FINANCIAL SUMMARY

INDEPENDENT AUDITOR'S REPORT FOR THE YEAR ENDED 30 JUNE 2024

VAGO

Victorian Auditor-General's Office

Independent Auditor's Report

To the Directors of Nexus Primary Health

Opinion	<p>I have audited the financial report of Nexus Primary Health (the company) which comprises the:</p> <ul style="list-style-type: none">• statement of financial position as at 30 June 2024• statement of profit or loss and other comprehensive income for the year then ended• statement of changes in equity for the year then ended• statement of cash flows for the year then ended• notes to the financial statements, including material accounting policy information• statement by the Board of Directors. <p>In my opinion the financial report is in accordance with Division 60 of the <i>Australian Charities and Not-for-profits Commission Act 2012</i>, including:</p> <ul style="list-style-type: none">• giving a true and fair view of the financial position of the company as at 30 June 2024 and of its financial performance and its cash flows for the year then ended• complying with Australian Accounting Standards— Simplified Disclosure Requirements and Division 60 of the <i>Australian Charities and Not-for-profits Commission Regulations 2022</i>.
Basis for Opinion	<p>I have conducted my audit in accordance with the <i>Audit Act 1994</i> which incorporates the Australian Auditing Standards. I further describe my responsibilities under that Act and those standards in the <i>Auditor's Responsibilities for the Audit of the Financial Report</i> section of my report.</p> <p>My independence is established by the <i>Constitution Act 1975</i>. My staff and I are independent of the company in accordance with the auditor independence requirements of the <i>Australian Charities and Not-for-profits Commission Act 2012</i> and the ethical requirements of the Accounting Professional and Ethical Standards Board's <i>APES 110 Code of Ethics for Professional Accountants</i> (the Code) that are relevant to my audit of the financial report in Victoria. My staff and I have also fulfilled our other ethical responsibilities in accordance with the Code.</p> <p>I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.</p>
Directors' responsibilities for the financial report	<p>The Directors of the company are responsible for the preparation of a financial report that gives a true and fair view in accordance with Australian Accounting Standards— Simplified Disclosure Requirements and the <i>Australian Charities and Not-for-profits Commission Act 2012</i>, and for such internal control as the Directors determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.</p> <p>In preparing the financial report, the Directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless it is inappropriate to do so.</p>

Auditor's responsibilities for the audit of the financial report

As required by the *Audit Act 1994*, my responsibility is to express an opinion on the financial report based on the audit. My objectives for the audit are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Directors
- conclude on the appropriateness of the Directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.
- evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

I also provide the Directors with a statement that I have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on my independence, and where applicable, related safeguards.

MELBOURNE
10 April 2025



Sanchu Chummar

as delegate for the Auditor-General of Victoria

OFFICIAL

FINANCIAL SUMMARY

AUDITOR - GENERAL'S INDEPENDENCE DECLARATION FOR THE YEAR ENDED 30 JUNE 2024



Auditor-General's Independence Declaration

To the Directors, Nexus Primary Health

The Auditor-General's independence is established by the *Constitution Act 1975*. The Auditor-General, an independent officer of parliament, is not subject to direction by any person about the way in which his powers and responsibilities are to be exercised.

Under the *Audit Act 1994*, the Auditor-General is the auditor of each public body and for the purposes of conducting an audit has access to all documents and property, and may report to parliament matters which the Auditor-General considers appropriate.

Independence Declaration

As auditor for Nexus Primary Health for the year ended 30 June 2024, I declare that, to the best of my knowledge and belief, there have been:

- no contraventions of auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit.
- no contraventions of any applicable code of professional conduct in relation to the audit.

MELBOURNE
10 April 2025



Sahchu Chummar
as delegate for the Auditor-General of Victoria



 **1300 77 33 52**

 **nexusprimaryhealth.org.au**

 7-11 High St, Wallan
.....
22 Emily St, Seymour
.....
7 Dairy Lane, Broadford
(formerly known as 72 Ferguson St)
.....
19 Whittlesea-Kinglake Rd, Kinglake

